

COUNTY OF SUFFOLK



STEVE LEVY
SUFFOLK COUNTY EXECUTIVE

Denis J McElligott, Commissioner

Department of Consumer Affairs

BEFORE COMPLETING YOUR COMPLAINT FORM, PLEASE READ THE FOLLOWING INFORMATION ABOUT SOME PROBLEM AREAS THAT ARE NOT IN OUR JURISDICTION:

Auto Dealerships (Contract Disputes & Lemon Law), Gyms/Spas/Karate Schools

Internet Fraud, Modeling Agencies
New York State Attorney General
300 Motor Parkway, Suite 205
Hauppauge, New York 11788
(631) 231-2400/2401 (518)

Credit Cards/Credit Reporting Agencies, Collection Agencies (Debt Collection)

Federal Trade Commission (FTC)
NE Regional Office
1 Bowling Green, Suite 318
New York, New York 10004
(212) 607-2814 or (877) 382-4357
Supervising

Identity Theft 1121

Identity theft is a crime and should be reported to the Suffolk County Police Department

Cellular Phone Service, Cable TV Service, Satellite TV, LIPA

New York State Consumer Protection Board
5 Empire State Plaza – Suite 2101
Albany, New York 12223-1556
(518) 474-8583 or (800) 697-1220

123
New
(212)

Auto Repair Shops, Inspections

New York State Department of Motor Vehicles
Division of Vehicle Safety Services
Bureau of Consumer & Facility Services
P. O. Box 2700 ESP
Albany, New York 12220-0700
474-8943 or (800) 342-5368

Architects, Accountants, Chiropractors, Dentists, Nurse Practitioners, Optometrists, Optical Shops, Pharmacies, Physical Therapists, Podiatrists, Psychologists, Veterinarians

Office of Professional Discipline
(New York State Education Department)
Attention: John McGoldrick
Investigator
Walt Whitman Road
Melville, New York 11747
(631) 425-7758

Beauty Parlors, Cosmetology, Hair Dressers, Hair

Waxing, Barbers, Nail Salons, Tanning Salons, Real Estate Brokers/Salesmen/Appraisers, Home Inspectors, Security Guards, Notary Public, Private Investigators, Hearing Aid Dealers

New York State Department of State
Complaint Review Office
William Street, 19th Floor
York, New York 10038
417-5790

Also not in our jurisdiction are complaints against home improvement contractors for work done in:

Town of Southamptoncall....287-5700 ext. 241
Town of Easthamptoncall....324-4145
Town of Shelter Islandcall....749-0772

Complaints against plumbers for plumbing work done in:

Town of Babyloncall....957-4289
Town of Huntingtoncall....351-3151
Town of Islipcall....224-5309
Village of Lindenhurstcall....957-7517

For Agency use Only
Complaint Number



Steve Levy
County Executive

Denis J McElligott
Commissioner

SUFFOLK COUNTY DEPARTMENT OF CONSUMER AFFAIRS

This form is being sent to you in response to your request for assistance from this Department. Please complete the form as soon as possible. Please attach COPIES of appropriate documentation (correspondence, invoices, contracts, and related information). We need this material to try to resolve your complaint. Please use black ink.

PLEASE PRINT OR TYPE ALL ENTRIES – COMPLETE CONSUMER AND VENDOR INFORMATION

Consumer Information	Vendor Information
Your Name:	Name of Person or firm complaint is about
Address – Number and Street	Address – Number and Street
City State Zip	City State Zip
Telephone Number (including area code) (Home) (Business)	Telephone Number (including area code)
Your Mailing Address – if different from above	Your Account or Invoice number
	Name of person with whom you dealt at the facility
\$ Amount Disputed	Date of Transaction \$ Amount of Transaction

NATURE OF COMPLAINT OR PROBLEM: (Attach additional pages if necessary)

THE RESOLUTION YOU DESIRE: (Exchange, Refund, Repair, Deposit Returned, ETC.)

Have you complained to any of the following:

To	Check if Yes	Date Contacted	Name
The Company			
An Attorney			
Other Agency			

PLEASE DO NOT FORGET TO ENCLOSE COPIES (not originals) OF ANY PERTINENT DOCUMENTS. SUPPORTING DOCUMENTATION MUST BE ATTACHED BEFORE COMPLAINT CAN BE PROCESSED.

I UNDERSTAND THAT CONSUMER AFFAIRS MAY SEND A COPY OF THIS FORM AND ANY OR ALL OF THE ENCLOSED INFORMATION TO THE VENDOR OR TO ANOTHER AGENCY FOR RESOLUTION.

I AFFIRM THAT ALL INFORMATION PROVIDED IN THIS COMPLAINT IS TRUE AND FACTUAL.

Your Signature

Date

PLEASE NOTE:
A FAX OF THIS
FORM WILL NOT
BE ACCEPTED

RETURN FORMS TO:
S.C. DEPARTMENT OF CONSUMER AFFAIRS
P.O. BOX 6100
HAUPPAUGE, N.Y 11788-0099
(631) 853-4600
WWW.SUFFOLKCOUNTYNY.GOV